



The Challenges

AdvantaClean of Badgerland needed more responsive customer service for both their commercial trash and disaster cleanup/restoration jobs. Their billing was being sent to the wrong locations for their commercial trash service, and sometimes they couldn't get a roll off dumpster at all — let alone within the two or three days they'd requested.

The Solutions

In order to provide better experience, Dumpsters.com offered:



A reliable, nationwide network of haulers.



Streamlined billing and invoicing.



Consistent and proactive customer service.

The Results

AdvantaClean of Badgerland now enjoys:

1. Responsive customer service

- One point of contact for each type of service.
- Quick turnaround on rentals.
- Hours saved calling haulers.

2. A nationwide inventory

- Access to dumpsters across the U.S.
- Efficient drop off, swap-out and pickup services.

The Experience

"The service is great. [Dumpsters.com] not only does things when they say they will, but they also check in to make sure you are satisfied with the results."



David Harley, Owner/President
AdvantaClean of Badgerland