



The Challenge

Homefix is a GAF-certified leader in the home remodeling industry. For over 30 years, they've specialized in protecting, improving and elevating home values.

Before working with Dumpsters.com, Homefix had trouble finding reliable haulers.

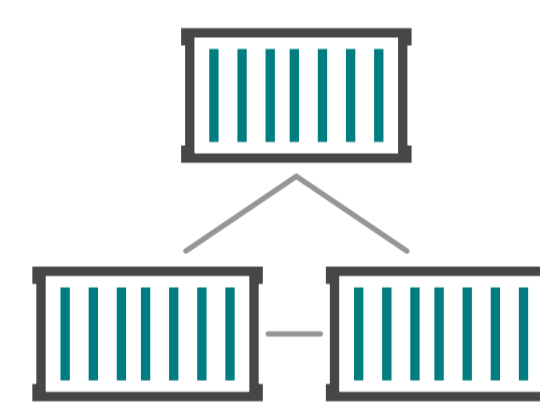
Miscommunications in ordering and poor service resulted in frustrating delays, wasted time, hefty costs spent fixing damaged properties and unhappy customers.

The Solution

By working with Dumpsters.com, Homefix gained access to:



One Account Manager to Handle All Dumpster Orders



A Nationwide Network of Trusted Hauler Partnerships



A Custom Ordering Process – Including Weekly Reports

The Results

Partnering with Dumpsters.com gives Homefix a dependable partner who provides smoother service, prompter deliveries, timely reports and a better overall experience. The streamlined program Dumpsters.com put into place has helped them achieve:

- 1. 2-3 Hours**
Saved Per Week for Staff
- 2. Reduced Costs**
- 3. Increased Efficiency**
- 4. Improved Customer Satisfaction**

The Experience

*“Using Dumpsters.com has made life easier. **Response times are quicker**, and I truly feel like the team jumps on emergencies with urgency. I feel like [our Account Manager] Ryan Beard and [our Account Executive] Joe Nickels **truly care about us as customers**. They are always **going above and beyond for us.**”*



Bridgett Bell | Siding Department Coordinator
Homefix