



The Challenges

Sustainability Solutions was experiencing unresponsive customer service, dumpster delays and unorganized billing with their previous provider. So, Julie Noel, the director of operations, set out to find a waste partner that could solve these three challenges. That's when she turned to Dumpsters.com.

The Solutions

After partnering with Dumpsters.com, Sustainability Solutions gained access to:



Upfront pricing and one monthly consolidated invoice



A trusted national network of haulers



Dedicated account management

The Results

Sustainability Solutions now enjoys:

1. Best-in-class service and support

- Consistently reliable, nationwide service
- Streamlined billing
- One dedicated point of contact

2. Quantifiable business efficiencies

- \$5 to \$10K in annual cost savings
- 5 hours saved per week

Experience

"The customer service that [our account manager] provides has made a world of difference. We can easily get a dumpster delivered, picked up and swapped in a timely manner."



Julie Noel, Director of Operations
Sustainability Solutions